



TitanHQ™

ArcTitan

WHAT DO YOU NEED TO KNOW ABOUT EU GDPR?

Whatever business you're in, the new EU GDPR will have an impact on your organisation.

“ We can feel 100% confident that what ArcTitan tells us is exactly what happened. ”

Gary Hancock,
North Warwickshire Council

“ We've been able to get so granular by using the advanced features within ArcTitan's search that we get back the data we need extremely quickly. Finding data that would have taken all day to retrieve before, now only takes minutes. ”

Martin Vogwell,
Ultra Electronics

Individual's Rights

- » The right to be informed
- » The right of access
- » The right to rectification
- » The right to restrict Processing
- » The right to data portability
- » The right to object
- » Rights re: automated decision making and profiling

*According to ICO 02/2017

ArcTitan is a flexible, scalable, high performance email archiving solution.

GDPR (General Data Protection Regulation) is a new set of regulations which will apply to anyone doing business in, or with, Europe. It doesn't matter whether Britain remains or leaves the EU, if you want to work with European countries then you need to comply.

Thanks to the hefty fines (either 4% of annual revenue or €20m depending which is more) organisations are preparing for GDPR and the changes to the rights of both their employees and customers. According to GDPR you'll need to:

Handle PII, support the 'Right to be forgotten'

ArcTitan keeps all email and attachments secure, protecting and controlling access to data. Most importantly, if GDPR requires you to delete the PII (personal identifiable information) you hold on an individual, ArcTitan will enable you to find and remove all the data from your email and attachments and to have the audited proof that you have met the requirement.

Respond to Subject Access Requests without delay

Under GDPR your business will need to produce information rapidly. Unlike most systems, ArcTitan doesn't use a database to store email, but stores files by date, making searches much quicker as more concise datasets are searched. An intuitive search interface also helps to make full company searches up to 80% quicker.

Privacy by Design; a Secure, Audited Archive

GDPR requires that you demonstrate 'privacy by design'. This is a philosophy that fits perfectly with ArcTitan. Email data in ArcTitan's archive can never be altered, removing any risk of vital information being lost. The unalterable nature of ArcTitan also creates evidential quality data, admissible in court. Deletion is audited to ensure the proper channels are followed.

In constructing a business that is fully compliant with GDPR you must carefully choose the best solutions for your budget. As you build a system which is prepared for these new guidelines, ensure that you have an ArcTitan system in place to make your business responsive and secure when it comes to email data. ArcTitan have over 15 years' experience in email compliance and not only understand a range of GDPR issues, but have a tool set to help you address them and make sure your organisation is ready.





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Expertly Simple Focused, flexible email archiving

Information that does not need to be accessed regularly, but which still needs to be retained, should be safely archived or put offline.

Keep data secure, safe and only for as long as you should:

- » Demonstrate 'privacy by design'
- » Protect Personal Identifiable Information (PII) and manage it securely
- » Demonstrate appropriate Data Retention for various data types
- » GDPR clearly states that: "Information that does not need to be accessed regularly, but which still needs to be retained, should be safely archived or put offline."

In order to be able to respond to the new individual user's rights, you will need to:

- » Find the right data for Subject Access Requests (SARs) when you receive them
- » Match shorter response times than ever before
- » Demonstrate compliance with your users' "right to be forgotten"

Don't get caught out, make sure you know:

- » Where locally stored data is in breach of policy (like local .pst files which contain any PII)
- » Who the people with access to your archive are, and that they are accessing it fairly

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