

## What is WebTitan for Service Providers?

WebTitan for Service Providers allows providers of internet services to offer web content controls to their customers easily. Deployed as a cloud based service, it is a DNS based solution requiring simple DNS redirect to the WebTitan servers. This makes it simple to set up and manage. It facilitates scale and eliminates latency.

The multi tenanted solution can be hosted either within the TitanHQ Cloud or in the service provider's own DataCentre. An extensive API caters for integration with existing customer deployment, billing and management tools. This coupled with a fully rebrandable, simple and intuitive user interface makes it easy for Service Providers to deploy a web filtering service quickly and without a major capital investment.

## Content control and malware protection for business

The internet is critical to the majority of businesses nowadays. Unfortunately, malicious websites, spyware, and viruses present real threats to the business that just can't be ignored. There is also a growing need for companies to filter content in order to protect their employee's from unsavoury content or cut down on bandwidth costs.

WebTitan protects organisations from threats by managing the organisations Internet traffic. It can regulate the content employees can access, protect the network from malware and malicious attacks online and control bandwidth usage.

The basic configuration for customers requires no software installation and it can be set up and operational in a matter of minutes making it an ideal solution for any organisation.

## Why Service Providers use WebTitan?

WebTitan for service providers has been purpose built to allow TitanHQ's partner network to offer a web filtering service that offers robust control and protection to their customers.

The solution is designed to integrate easily into the existing infrastructure and deployment is very straightforward. This provides Service Providers with the opportunity to offer web filtering services to their customer base easily.

## Our Service Provider network includes:

- » ISP's who want to offer web filtering as a value added service to their customer base
- » MSP's who want to offer malware protection to ensure their customers' networks are offered the best protection possible when browsing the internet
- » Wifi providers who want to limit access to unsavoury content in public places and control bandwidth
- » Distributors who are adapting to the demand for cloud based services amongst their customer base

WebTitan is a robust low management solution that integrates easily and can be deployed quickly. It offers the service provider the ability to offer an additional service that customers require at a very manageable cost.



# Product features

## Management features

### DNS based

It is a DNS based solution requiring simple DNS redirect to the WebTitan servers. This makes it simple to set up and manage. It facilitates scale and eliminates latency.

### Multi-tenanted solution

Support all of your customers on one centralised platform. Each customer account has its own log in and policy manager and each account can manage internet content for multiple locations.

### Centralised administration

The Service Provider can manage all accounts centrally from the web based user interface. The Centralised dashboard provides an overview of the system performance and customer activity.

### Rebrandable/ white label

Rebrand the platform with your corporate logo and corporate colours to resell it as a hosted service.

### Reporting suite

Reports are available at a global level as well as at the account level. Browsing activity reports can be scheduled to run on a timed basis or can be run on demand and detail the sites that were allowed / blocked over a specific time period, requests by category, requests by domain and requests by IP. Real time browsing and search functionality are also available.

### Extensive API

WebTitan for Service Providers integrates with existing systems via an API to allow you to easily create customer accounts, extract reporting information and interface with the existing management console.

### Our cloud or yours

WebTitan for Services Providers is deployed as a cloud based service and can be hosted in the TitanHQ cloud, as a dedicated private cloud, or in the Service Providers own data center.

## Customer features

### URL filtering

WebTitan for Service Providers filters website URLs into 53 predefined categories such as social media, news, pornography, gambling etc. The system contains over 500 million website addresses in 200 languages, each sorted into the predefined categories. Combined with cloud based look up users get highly accurate and flexible filtering based on the website's content.

### Malware & phishing protection

Protect your client's network from malware and phishing attacks with WebTitan's categories of malware protection. WebTitan will block access to compromised websites, malicious websites, spam based websites and spyware.

### Flexible policy creation

Using WebTitan for Service Providers you can easily allow your client to create and manage their own policy to protect their users.

### Policy exceptions (Cloud Keys)

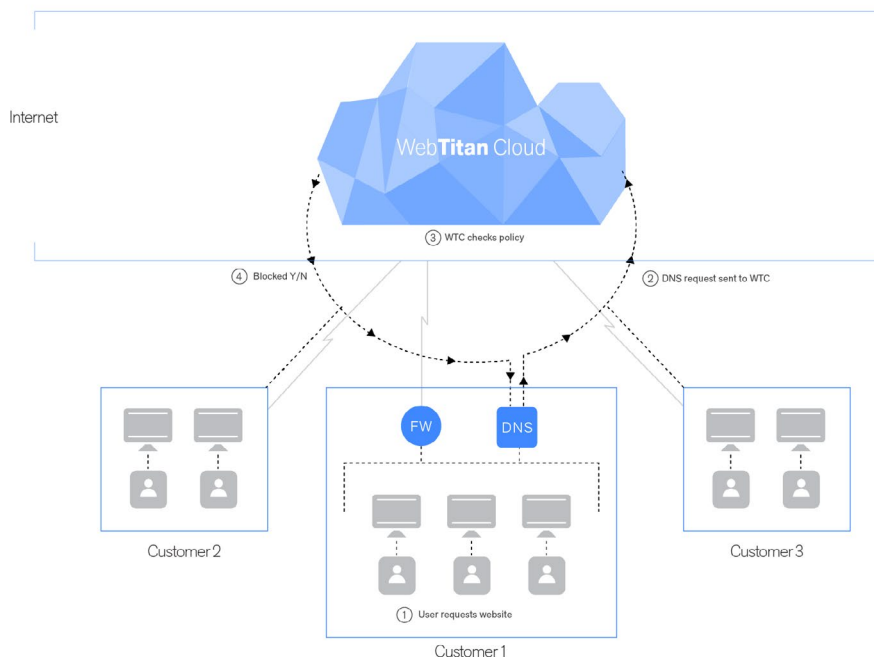
WebTitan for Service Providers allows the administrator to create exceptions to the general internet policy. Known as Cloud Keys; they can be created instantly and allow the user to bypass a policy rule. Each Cloud Key can be created for single or multiple users, controlled by time or date.

### Reporting

Customers have access to a full suite of predefined reports on user or group activity. Real time browsing activity can also be viewed.

### Web based user interface

WebTitan for Service Providers can be securely accessed online which allows the customer easy access to manage their policies and generate reports.





## WebTitan Cloud technical specifications

<b>Delivery in the cloud</b>	<ul style="list-style-type: none"> <li>» WebTitan for Service Providers can be delivered via 3 options:</li> <li>» Using our WebTitan Cloud infrastructure</li> <li>» A private cloud deployed for you on AWS</li> <li>» Hosted by you in your own data centre</li> </ul>
<b>Malware protection</b>	<ul style="list-style-type: none"> <li>» WebTitan Cloud protects your users, business and data</li> <li>» Block viruses, phishing and other malware</li> <li>» Block compromised websites</li> <li>» Block access to spam, botnets,</li> <li>» Block access to spyware and malicious websites</li> <li>» SSL supported</li> </ul>
<b>Custom policies</b>	<ul style="list-style-type: none"> <li>» Choose from 53 categories of website to create the required policy for your organisation</li> <li>» Per location white and black lists</li> <li>» Cloud Keys to bypass policy rules as required</li> <li>» Multiple locations managed through one portal</li> <li>» Customisable block page</li> </ul>
<b>Reporting</b>	<ul style="list-style-type: none"> <li>» Choose from 55 predefined reports</li> <li>» Fully customisable reporting</li> <li>» Per location or per user reporting options</li> <li>» DNS proxy for AD integration</li> <li>» Scheduled reporting</li> <li>» Multiple export options</li> <li>» Real time browsing view</li> <li>» Email notifications</li> <li>» Syslog supported</li> </ul>
<b>Service provider feature set</b>	<ul style="list-style-type: none"> <li>» Multi tenant solution</li> <li>» Scalable to tens of thousands of users</li> <li>» High availability</li> <li>» Simple set up and management</li> <li>» API (Rest API using O-Auth) for back end integration for account creation, billing or reporting</li> <li>» Auto updating</li> <li>» White Labelling</li> </ul>



# About TitanHQ



## About TitanHQ

TitanHQ is a software development company that develops security software for business. Our on-premise and cloud based products offer protection for business against the modern threats that businesses face from email and Internet usage.

Our goal is to simplify the intricate world of internet security for our customers. This goal has driven our business since our start in 1999 and today we have over 5000 customers in more than 120 countries supported by a committed team of professionals who are focused on delivering the best products and services for companies who require solid security products for their business.

TitanHQ is a privately owned enterprise with operations in Ireland and the United States.

## Contact details

If you are interested in learning more about WebTitan for Service Providers please reach out to us on by phone or email and one of our experienced sales engineers will take the time to answer any questions you may have.

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